



A MESSAGE TO OUR PATIENTS ABOUT ARBITRATION

Dear Patients,

The attached contract is an arbitration agreement. By signing this agreement we are agreeing that any dispute arising out of medical services you receive is to be resolved in binding arbitration rather than a suit in court. Lawsuits are something that no one anticipates and everyone hopes to avoid. We believe that the method of resolving disputes by arbitration is of the fairest systems for both patients and physicians. Arbitration agreements between health care providers and their patients have long been recognized and approved by the California courts.

By signing our agreement on the following page, you are changing the place where you claim will be presented. You can call witnesses and present evidence. Each party selects an arbitrator (party arbitrators), who then selects a third neutral arbitrator. These three arbitrators hear the case. This agreement generally helps to limit the legal costs for both patients and physicians. This is because the time it takes to conduct an arbitration hearing is far less than for a jury trial. Further, both parties are spared some of the rigors of the trial and the publicity, which may accompany judicial proceeding.

Our goal, of course is to provide medical care in such a way as to avoid such dispute. We know that most problems being with communication. Therefore, if you have any questions about your case please ask.

Client Name

Client Signature

Date